

## TOEIC Part 4 Practice #11

The student will look at the questions and answers in the first part, the teacher will read the script in the second part. After each dialogue there are three questions based on the dialogue. The student should choose which of the four answers is the best answer for the question based on the dialogue.

1. What is the purpose of this announcement?
  - (A) To explain how to go through customs
  - (B) To inform passengers of a delay
  - (C) To request volunteers for a seat change
  - (D) To provide details about a flight

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3. What does the speaker say about smoking?
    - (A) It is not allowed at any time
    - (B) Passengers may smoke after landing
    - (C) It is only allowed in designated areas
    - (D) Smoking is allowed in the lavatories
- 
4. What is the report mainly about?
    - (A) Current traffic conditions
    - (B) A report on weather-related delays
    - (C) A new highway construction project

(D) An interview with transportation officials

5. What does the speaker recommend drivers do?

- (A) Drive below the speed limit
- (B) Follow detour signs near Route 45
- (C) Delay their commute until tomorrow
- (D) Use alternative routes

6. What is said about the Mill River Bridge?

- (A) It is open to two-way traffic
- (B) Repairs have been completed early
- (C) The road is closed until further notice

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(C) A health insurance agent

(D) A school counselor

8. What topic does the speaker mention as a main focus?

- (A) Traditional therapy methods
- (B) Improved access to mental health care
- (C) Issues with hospital funding
- (D) Research into new medications

9. What will happen at the end of the session?

- (A) There will be a group activity
- (B) Attendees may ask questions

- (C) Refreshments will be served
  - (D) Listeners will take a survey
- 

10. What is the purpose of the message?

- (A) To confirm event details
- (B) To cancel a dinner reservation
- (C) To request technical support
- (D) To reschedule a presentation

11. What is scheduled to begin at 8:30?

- (A) An awards ceremony
- (B) A dinner service

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- (B) Friday at noon
  - (C) Friday evening
  - (D) Saturday at noon
- 

13. What is the speaker mainly discussing?

- (A) Festival volunteer procedures
- (B) Local food vendor regulations
- (C) A stage performance schedule
- (D) New parking instructions

14. What change has been made to the setup?

- (A) The information tent has a new location

- (B) The backstage area has been expanded
- (C) The number of performers has increased
- (D) More merchandise stands have been added

15. What does the speaker suggest the listeners bring?

- (A) Umbrellas and folding chairs
- (B) Jackets and scarves
- (C) Maps and ticket stubs
- (D) Sunscreen and water bottles

16. What is being announced about the company?

- (A) It is reducing its staff

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- (A) They will move to a new office
- (B) They may be given new clients
- (C) Their salaries will increase
- (D) Their teams will be downsized

18. What does the speaker say about a new system?

- (A) It will replace e-mail communication
- (B) It is not yet available
- (C) It will help with payroll
- (D) It will be used to manage leads

19. What type of business is being described?
- (A) A cleaning service
  - (B) A restaurant
  - (C) A moving company
  - (D) A gardening store
20. Why does the speaker mention possible delays?
- (A) The website is under maintenance
  - (B) A system upgrade is in progress
  - (C) Many people are calling
  - (D) A public holiday is approaching

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22. What is the announcement mainly about?
- (A) An upcoming school holiday
  - (B) A course registration deadline
  - (C) A change to the academic calendar
  - (D) A new course being offered
23. What does the speaker recommend that students do before changing their schedule?
- (A) Speak with an advisor
  - (B) Talk with a tutor
  - (C) Contact the dean



(D) Pay their fees

24. What happens if students drop a class?

- (A) They must take extra credits next term
- (B) They need to pay a fee
- (C) Their advisor must sign a form
- (D) It won't appear on their transcript

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25. What is being promoted in the advertisement?

- (A) A home mortgage plan
- (B) A grocery rewards card
- (C) A financial seminar

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- (C) A financial loan
- (D) A store gift card

27. What are listeners instructed to do?

- (A) Speak with a loan officer
- (B) Register in advance
- (C) Bring their tax forms
- (D) Visit the bank in person

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28. What is the speaker doing?

- (A) Introducing a theater production
- (B) Announcing a change in the cast

(C) Collecting ticket payments

(D) Apologizing for a delay

29. What does the speaker say about the performance?

(A) It was performed last year

(B) It is a visiting production

(C) It has no musical elements

(D) It features new stage design

30. What does the speaker invite the audience to do?

(A) Attend a reception

(B) Purchase souvenirs

(C) Fill out a form

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## Teacher's Script

**Questions 1 through 3 refer to the following announcement.**

Good morning, everyone. This is your captain speaking. We're currently cruising at an altitude of 35,000 feet and making good time on our way to Chicago. The weather en route is smooth, with just a few light clouds ahead. We expect to land approximately twenty minutes ahead of schedule, around 2:45 p.m. Central Time. Once we arrive at the gate, please remain seated until the seatbelt sign is turned off. I'd like to remind all passengers that smoking is strictly prohibited for the duration of the flight, including in the lavatories. Also, we'll begin beverage service shortly, so please take a look at the menu in the seatback pocket in front of you. We'll be offering complimentary soft drinks, juice, coffee, and tea. Thank you for choosing EagleStar Airlines. We're glad to

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**Questions 4 through 6 refer to the following news report.**

This is Channel 12 with your evening traffic update. Drivers on Interstate 90 are facing significant delays heading westbound due to a multi-vehicle accident near the Main Street exit. Emergency services are on the scene, and traffic is backed up for nearly six miles. Commuters are advised to take alternative routes, such as Route 45 or Elmwood Avenue, to avoid the congestion. The accident was reported around 4:15 p.m., and authorities estimate it may take another hour to clear the scene. In other traffic news, roadwork on the Mill River Bridge continues to cause slowdowns in both directions. Work crews are operating between the hours of 8 a.m. and 6 p.m. daily, and one lane remains closed. As always, we recommend checking traffic updates on our mobile app



for the latest information. Please drive carefully and stay tuned for more updates every thirty minutes.

4. What is the report mainly about?
  5. What does the speaker recommend drivers do?
  6. What is said about the Mill River Bridge?
- 

**Questions 7 through 9 refer to the following speech.**

Good afternoon. My name is Dr. Melanie Lin, and I'm honored to be speaking at today's Mental Health Awareness Seminar. As a licensed clinical psychologist, I've spent the past fifteen years working with individuals dealing with anxiety, depression, and trauma. Today, I'd like to share some of the progress we've

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session, there will be time for questions and resource handouts available in the lobby. Thank you again for being part of this important conversation.

7. Who is the speaker?
  8. What topic does the speaker mention as a main focus?
  9. What will happen at the end of the session?
- 

**Questions 10 through 12 refer to the following telephone message.**

Hello, this is Jared Miller from Luminous Events calling to confirm the final details for the company banquet this Saturday. We have your reservation for one hundred and twenty guests at the Maplewood Ballroom beginning at 6:30

p.m. Dinner service will start at 7:15, followed by the awards presentation at 8:30. Our staff will arrive by 4:00 to begin setup, including the projector, stage lighting, and sound system. As requested, we've arranged for a vegetarian buffet alongside the standard menu. I also wanted to remind you that our photographer will be available throughout the evening, and images will be shared digitally within three business days. If you need to make any last-minute changes, please contact me by Friday at noon. Thanks again for choosing us to help with your event. We look forward to making it a memorable evening for your team.

10. What is the purpose of the message?
11. What is scheduled to begin at 8:30?
12. When is the latest the listener can request changes?

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three main stages operating simultaneously. Volunteers will rotate through different roles — including guest check-in, backstage assistance, and merchandise sales. Please review your schedules carefully, which were emailed earlier this week. One important update: we've moved the information tent from the west side of the park to just outside the south entrance for better visibility. Also, a reminder to bring sunscreen and refillable water bottles — we expect warm weather, and we want everyone to stay safe and hydrated. If you have any questions after the session, feel free to speak with one of our team leaders near the stage. Thanks again — we couldn't do this without you!

16. What is the speaker mainly discussing?
17. What change has been made to the setup?

18. What does the speaker suggest the listeners bring?

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**Questions 16 through 18 refer to the following excerpt from a company meeting.**

Thank you all for joining this month's sales team meeting. Before we begin with our performance review, I want to address the upcoming changes to our regional structure. Starting next quarter, we will be merging the eastern and southern territories under one manager, primarily to streamline communications and simplify reporting lines. This change will not affect your compensation, but some of you may notice shifts in your client assignments. We're confident that this move will strengthen coordination across teams and reduce duplicate efforts. Additionally, the company has just launched a new

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17. What effect will the change have on employees?

18. What does the speaker say about a new system?

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**Questions 19 through 21 refer to the following recorded message.**

You've reached the customer service line for Urban Roots Gardening Supply. Our regular business hours are Monday through Friday, from 9 a.m. to 6 p.m. If you're calling to check the status of an online order, please visit our website and log in to your account for real-time tracking. For all other inquiries, you may press 1 to speak with a representative or press 2 to leave a voicemail. Please note that we are currently experiencing a higher-than-normal volume of calls due to our end-of-season sale. Response times may be delayed by up to

24 hours. If you'd like to visit our retail location, we're open seven days a week and located at 321 Harlow Avenue in Glenview. We thank you for your patience and your continued support.

19. What type of business is being described?
  20. Why does the speaker mention possible delays?
  21. What information is provided about the physical location?
- 

**Questions 22 through 24 refer to the following announcement.**

Attention students: this is a reminder from the registrar's office that the deadline to add or drop fall semester classes is this Friday at 5:00 p.m. Any requests submitted after this time will require special approval from the

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accepted payment methods on the student services page of the university website.

22. What is the announcement mainly about?
  23. What does the speaker recommend that students do before changing their schedule?
  24. What happens if students drop a class?
- 

**Questions 25 through 27 refer to the following radio advertisement.**

Looking to take control of your finances? Then join us this Saturday for a free personal finance workshop hosted by Valley Credit Union. From 10 a.m. to



noon, our team of certified financial counselors will guide you through budgeting basics, credit score tips, and strategies for saving toward long-term goals like buying a home or planning for retirement. Attendees will receive a printed workbook and a \$25 gift card to a local grocery store. The event will be held at our downtown branch on Parkside Avenue, and refreshments will be provided. Space is limited, so register today by calling 555-0189 or visiting valleycredit.org. Take the first step toward a more secure financial future with Valley Credit Union.

25. What is being promoted in the advertisement?
26. What benefit is given to participants?
27. What are listeners instructed to do?

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thirty local actors, original music, and a brand-new set design crafted by our in-house team. We are incredibly proud of the work that's gone into this performance. After the show, we invite you to join the cast and crew in the lobby for a brief reception. Light refreshments will be served, and donations to support next season's programming are welcome at the donation table near the entrance. Now, please silence your cell phones and enjoy the performance.

28. What is the speaker doing?
29. What does the speaker say about the performance?
30. What does the speaker invite the audience to do?



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## Answers

1. D
2. A
3. A
4. A
5. D
6. D
7. B
8. B
9. B
10. A
11. A
12. A

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18. D
19. D
20. C
21. A
22. B
23. A
24. D
25. C
26. D
27. B
28. A
29. D
30. A